

SETUP TUTORIAL

Setup

Connecting to **Busytalk-VoIP**'s network is easy. You will first need a SIP compatible IP phone. We have certified some of the more popular phones here. If you want to get started immediately, you can download a soft phone, like X-ten while you wait for your hard phone to arrive.

STEP 1

Follow the instructions to configure the phone you are using. Once configured, you should be able to pick up the handset and get a dial tone. This would indicate that the phone is successfully configured and registered with the network.

STEP 2

Your first call should be to the Echo test server. Dial 600. You should hear an explanation of what the echo test is and then a beep. Everything you say will then be repeated back to you as soon as it is received. If you can hear yourself, then you know that your setup is complete.

Now that you are setup, you are ready to make and receive calls!

| Quick Reference Guide | |
|-------------------------------|---|
| Echo Test - Dial 600 | Test your audio connection to the server. |
| Who Am I - Dial 8400 | Say the phone number you are dialing from. |
| Info - Dial 411 | News, Stocks, Sports, Entertainment, Travel. |
| Voicemail - Dial 8500 | Check your voicemail messages. |
| Conference Room - Dial 87000 | Join a conference call in room 000. |
| Remaining Balance - Dial 8200 | Verify your remaining amount of call credit. |
| Control Panel | Edit your Busytalk-VoIP account information. |

| Quick Calling Guide | |
|--|--|
| Busytalk-VoIP members | Dial 7 digit phone number. |
| Toll free outgoing PSTN calls | Dial 1 + 800 + seven digit number (also for 888, 877, 866) |
| Continental US and Canada calls | Dial 1 + area code + seven digit number (even when calling within your own area code.) |
| International calls | Dial country code + city code + phone number |
| Receive PSTN Toll-Free Calls \$.05/min | 1 + 800 + 360 + 1904 then Busytalk-VoIP number (Pay-as-you-go Members numbers only) |
| Calling Card with PSTN phone | 1 + 305 + 728 + 6301 then Busytalk-VoIP number then Pin* number |
| Calling Card with IPX phone | 8600 then Busytalk-VoIP number then Pin* number |

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| Calling Card with PSTN phone (1-800) \$.05/min + Applicable | 1 + 800 + 360 + 1961 then Busytalk-VoIP number then Pin* number |
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- Pin number can be added by Calling Plan Members in the PIN field in the **Busytalk-VoIP Control Panel Login**.

EyeP Media

This SIP softphone is available for the Windows desktop and CE operating systems. It is extremely simple to set up. A free trial version is available at EyeP Media's web site at www.eyepmedia.com.

STEP 1

after downloading, install the software and start it. The first time you do, a configuration window will come up. On the SIP tab, enter the following values:

Under User agent:

Name:

Enter your full name. This will show up as part of your caller id.

URI:

Enter: SIP<phone number> @sip.**208.239.76.170** where: <phone number> is replaced with the number you chose when you signed up for **Busytalk-VoIP** service.

Under Registration:

Name:

Enter the 7 digit phone number you chose when you signed up for **Busytalk-VoIP** service.

Password:

Enter the password that you chose when you signed up for **Busytalk-VoIP** service.

SIP | Network | Audio | License

User agent

Name: John Doe

URI: *sip:1234567@sip.208.239.76.170*

Signaling Port

Default (5060) Custom: 5060

Registration

Name: 1234567

Password: ****

Status: Connected

STEP 2

Click on the OK button at the bottom of the window.



STEP 3

Make calls